Voyage Well Ashore

Virgin Voyages remains committed to the health and safety of our Sailors, Crew and the communities we visit. That's why our Voyage Well initiative includes Shore Excursions (a/k/a Shore Things) the Virgin Way. Sailors can explore ports of call on their own. However, we suggest participating in shore side activities that meet the sanitation and/or physical distancing requirements that we have and follow onboard our ships.

All Shore Excursion operators listed on our website or mobile app have committed to implementing our Voyage Well initiative health and safety protocols. Because Shore Excursion operators are independent contractors, we cannot ensure or guarantee that all such health and safety protocols have been implemented or will be maintained at all times. There is also no guarantee that such health and safety protocols will prevent or entirely eliminate exposure to COVID-19 or any other pathogens as these protocols are only intended to mitigate the risk of such exposure.

All Sailors going ashore will also be required to comply with protocols in each specific port of call. For example, face coverings may be required in certain areas or settings to comply with local regulations. As the current public health situation and corresponding government regulations continue to evolve, we are unable to guarantee that additional restrictions will not be imposed by local authorities at the ports we visit. However, we will continue to monitor international public health guidance, including from the Centers for Disease Control and Prevention (CDC), and modify requirements as needed at the time of your voyage.

We encourage you to visit each destination's official website to familiarize yourself with the local health and safety measures in effect at each port of call. Again, please remember that local health and safety measures may change at any time without notice.

Even though Shore Excursions may be sold on board the Vessel or through the Virgin Voyages' website or mobile app, Virgin Voyages does not act on behalf of, supervise or control the parties or persons who own, furnish, or operate such Shore Excursions. Virgin Voyages assumes no responsibility for, nor does it guarantee the performance of, any Shore Excursion Operator. In booking a Shore Excursion offered on Virgin Voyages' website or mobile app or sold on board ship, Sailors acknowledge that Virgin Voyages shall not be liable for losses or injuries arising from the acts or omissions of such Shore Excursion Operators.